
ANNANDALE HEALTH & COMMUNITY SERVICES COVID19 TEMPORARY OUTDOOR VISITOR POLICY

STANDARD

To allow resident/tenants the ability to enjoy outdoor visits with their family/friends while following MDH guidelines for safety during the COVID19 pandemic.

POLICY

It is the policy of AHCS to allow outdoor visits between residents/tenants and families/friends during the COVID19 pandemic.

PROCEDURE:

1. All outdoor visitation will be allowed in assigned areas only.

Nursing Home: Courtyard adjacent to Dayroom and surrounding areas as marked.

Pleasant/Cardinal Cottages: Secure courtyard adjacent to each cottage in areas as marked.

Park Place Cottage: Secured courtyard in marked areas only.

600/660 Buildings: Outdoor patio adjacent to 600 building's dining room and adjacent areas as marked.

2. All outdoor visits must be scheduled in advance to ensure proper staffing is available to conduct COVID19 screenings and verify that visits are being conducted according to policy.
3. Resident/Tenants will be required to wear a mask at all times during the outdoor visit. If unable to wear a mask, outdoor visits will be deemed unsafe and not allowed.
4. There will be a maximum of 2 visitors per resident/tenant allowed during each outdoor visit. All visitor(s) must be 12 years of age or older. Pets visits are not allowed.
5. Food and drink will not be allowed during the outdoor visit to ensure masks can be worn at all times.
6. Scheduling of visits will be conducted as follows:

Nursing Home: Contact Lorraine, Nursing Support Services at 320-274-1326 to schedule a time to visit. Leave a message with callback information. All visits are subject to staff availability.

Independent/Assisted Living/Memory Care: Contact Deb, Senior Housing Director at 320-274-5031 to schedule a time to visit. Leave a message with callback information. Outdoor visits will typically be available Monday – Thursday between 10 am and noon; and between 1:00 and 3:30 pm. All visits are subject to staff availability.

7. All outdoor visits will be scheduled in 45 minute time blocks. Visits will last a maximum of 30 minutes with the remaining 15 minutes to be used for previsit assessment and post visit cleaning.
8. All visitors must report to assigned entrance for screening. Assigned staff will complete screening document with visitor and visitor will be required to sign acknowledgment of understanding and agreement to follow all rules. Visitor(s) will be provided a mask if needed, required to put on a mask and perform hand hygiene prior to being escorted to visitor location.
9. The visitor(s) will be escorted to the assigned visiting area and seated. Visitor(s) will be reminded to not hug or touch the resident/tenant. Resident/Tenant will be escorted to the assigned visiting area after all previous steps have been completed.
10. A 6 foot distance between visitor(s) and resident/tenant must be maintained at all times during the visit. Visitor(s) may sit closer together if they choose.
11. Upon completion of the visit, visitor(s) will be required to perform hand hygiene, return the mask if applicable and exit the assigned visiting area. The resident/tenant will be escorted by staff back to their room/apartment unit.
12. Assigned staff will complete the cleaning/disinfecting of all surfaces touched during the visit.
13. The assigned staff member will be present for visual observation throughout all visits to ensure compliance with policy. The assigned staff member will have a WalkieTalkie with them in case communication is needed with other staff.
14. All scheduled visits are at the discretion of the facility in regards to weather conditions. Examples of conditions that would require visits to be rescheduled or cut short are high temperatures, high humidity or threat of severe weather conditions.
15. Resident/Tenants with confirmed and/or signs and symptoms of COVID19 or under a required 14 day quarantine restriction will not be allowed to have outdoor visits until health concerns have been resolved.
16. Visitor(s) who are unwilling to follow policy and guidelines despite being provided with education and the policy for outdoor visits will not be allowed to schedule an outdoor visit with a resident/tenant.

The policies, procedures and forms in the manual are intended as guidelines. It is recognized that situations can be unique. Personnel are expected to use established practice and sound judgment in making decisions during their daily activities.

WRITTEN: June 2020
REVISED:
REVIEWED: